

Declaration of accessibility

Introduction

Legislative Decree No. 82 of May 27, 2022, transposes Directive (EU) 2019/882 of the European Parliament and the Council of April 17, 2019, on the accessibility requirements for products and services.

Guidelines on the accessibility of services, in implementation of Article 21 of Legislative Decree No. 82/2022.

The decree was published in the Official Gazette (General Series No. 152 of 01-07-2022) and came into force on July 16, 2022, but its provisions will be effective from June 28, 2025.

Fondazione Arena di Verona is committed to making its websites accessible in accordance with May 27, 2022, No. 82, which transposed Directive (EU) 2019/882 of the European Parliament and of the Council of April 17, 2019, on accessibility requirements for products and services. This accessibility statement applies to the websites <https://shop.fondazionearena.it/>

Status of compatibility with the requirements

The website <https://shop.fondazionearena.it/> are partially compliant with the requirements of Annex A of UNI EN 301549:2018 (WCAG 2.1) due to the cases of non-compliance and/or exceptions listed below. Fondazione Arena di Verona is conducting together with its suppliers an analysis aimed at making the necessary interventions to make the sites in question accessible and compliant with the standard.

Non-accessible content

The following content is not accessible because it is not compatible with the underlying harmonized standard EN 301 549:

- On all pages there are images without captions. It is difficult to navigate to the images with screen readers. | WCAG: 1.1.1
- There are links without link text on all pages. | WCAG: 4.1.2
- There are list elements on almost all pages that are not part of a list. | WCAG: 1.3.1
- On all pages there are buttons without labelling. It is difficult to navigate to the buttons with screen readers. | WCAG: 4.1.2
- On all pages there are headings that have no caption or contain the aria-hidden attribute and are therefore not accessible to screen readers. | WCAG: 1.3.1

- There are invalid aria attribute values on all pages. These are not recognized by screen readers and are therefore not output correctly. | WCAG: 4.1.2
- On all pages, a parent element lacks the appropriate child elements. This can confuse screen reader users because content is expected but none is there. | WCAG: 1.3.1

The evolutions to the code made and future ones, have been and will be developed in compliance with WCAG 2.2 guidelines. The statement was drafted on **27.06.2025**. The statement was made using an assessment in accordance with the requirements of Directive (EU) 2019/882 through self-assessment carried out directly by the provider. The declaration was created with the help of Eye-Able® technology by **Web Inclusion GmbH**. More information about Web Inclusion GmbH can be found at <https://eye-able.com/en>.

Fondazione Arena di Verona is conducting an analysis with its suppliers to make the necessary changes to make the sites in question accessible and compliant with the regulations. Fondazione Arena di Verona with a view to progressively improving the experience of its web customers, has also proactively implemented the SaaS Eye-Able® software by Web Inclusion GmbH. The functionality in question allows audits to scan individual pages of the site for digital barriers, providing compatible support that explains the error and proposes an alternative code to correct it, and other tools that allow website users to utilise important functions that can improve navigation. The company is committed to developing past and future code evolutions in accordance with WCAG 2.2 guidelines.

Feedback and contact details

Do you have a comment or remark about the barriers on this website? Please contact us. We will explain to you what barriers exist and how we want to improve our digital environments. We will answer your questions as soon as possible. Thank you for your feedback. For more information, please contact the following address:

Fondazione Arena di Verona
Via Roma 7/d
37121 Verona
Verona
commerciale@arenadiverona.it

In the email it will be necessary to indicate: Name and surname; Address of the web page or sections of the site or customer area subject to the report; Clear and concise description of the problem encountered; Tools used (operating system, browser, assistive technologies).

AGID

In the event of an unsatisfactory response or no response within thirty days to the notification or request, the data subject may send a report to the AGID:

AGID
Via Liszt 21
00144 Roma
protocollo@pec.agid.gov.it
<https://www.agid.gov.it>

Disclaimer

The automatic check of the web content took place on: 27.06.2025. The Google Chrome browser version 136.0.7103.92 was used for the web content. We guarantee the accuracy of the information provided for the tested application version under the specified browser and operating system parameters, as stated before. If different versions, browsers or environments are used, a different display is possible, which differ from the results given here. For a complete check, manual tests by the website operator are also recommended.