



VIVATICKET
SAAS SOLUTION

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Vivaticket transforms your events official website into a **powerful e-commerce** platform capable of handling up to 25,000 transactions per minute.

Streamline your sales and ticketing with our all-in-one SaaS solution. Manage tickets, subscriptions, products, and even bundled offerings, all from a single platform. Gain total control over issuance, modification, cancellation, and sales.

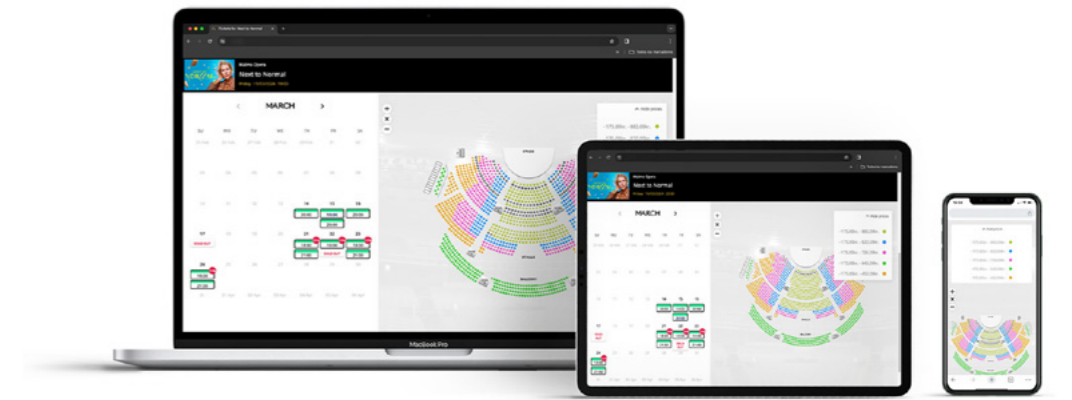
Choose from a variety of devices, including turnstiles, tablets, smartphones, and handheld scanners. No media restrictions apply: you can use Barcodes, QR codes, RFID, NFC, and biometrics. Enhanced security features include anti-pass back checks, photo verification, and light and sound management.

+17.3_{mln}
TICKETS SOLD IN 2023

+14.500
EVENTS MANAGED ANNUALLY

+1.200
DAILY USE TICKET OFFICES

+900
VENUE/PROMOTERS



MAIN SERVICES



WHITE LABEL

White Label Ticketing for Effortless Revenue Growth
“Unleash the Ultimate Event Experience: Your Exclusive Ticket Hub!”



PAY YOUR WAY, ANYTIME, ANYWHERE.

Pay with PCQ, a safe and flexible payment hub that works with all major payment platforms. You can choose from various payment options, mix payment methods and share a WhatsApp link to split the bill.



MULTICHANNEL SALES

Unify channels to streamline management. Intelligent seat allocation ensures seamless buying without divided capacity



CROSS SALES

Seamlessly add multiple products to the shopping cart. With just a few clicks, customers can assemble their ideal event package, making ticket purchasing hassle-free.



DATABASE AND NATIVE CRM

Our integrated database streamlines customer information, from contact details to purchase history, enabling personalised communication by utilizing our native CRM for targeted messages, newsletters, and updates.



SMART TRACKING

Unlock valuable campaign insights with ease. Our system integrates seamlessly with any tracking tool (GA4, GTM, Ads, Facebook...) for pixel placement.



TICKET BUNDLE

Automatically generate individual entries for each component, simplifying the process for both buyers and sellers.



FLEXIBLE TICKET OPTIONS

When it comes to ticket delivery, there are several methods available, such as E- Tickets (Print at Home). Mobile Tickets (Wallet) or Physical thermal ticket.

MAIN SERVICES



SEAT PLAN

Craft unique seating charts for any venue, from concert halls to stadiums, with control over backgrounds, pricing, and stunning 3D previews.



SALES NETWORK

Web application designed to streamline ticketing management for agencies and PR professionals. Grant your agencies and OTA's dedicated access to manage their own ticketing operations, including balancing funds and setting preferred payment methods.



MULTILINGUAL WEBSITE

Overcome language barriers with our multilingual website, supporting English, French, Spanish, German, Swedish and many others.



QUEUE MANAGER

High-performance queue management built for large-scale sales. Handle surges of 1.2 million concurrent users with our native queue manager system.



MOBILE FEATURES

Our platform empowers users to seamlessly distribute tickets directly from their devices, supporting various channels for ticket delivery such as **Passbook, SMS, Email** and **WhatsApp**.



HARDWARE ACCESS AND BOX OFFICE

Complete ticket booths and mobile App or PDAs for access control as needed. We send support staff for events that exceed the **3.000 people**.



SELF DRIVEN OR DELEGATED

Handle everything from ticket sales to logistics: customize settings, monitor sales, and make real-time adjustments-all at your fingertips. **Prefer a hands-off approach?** Delegate event management to our expert team. We'll handle the nitty-gritty details, leaving you free to focus on the big picture.



24/7 SUPPORT

Support is available **365 days a year**. Whether it's a holiday, weekend, or a regular workday, count on us to be there for you.

TAILORED WEBSITE SOLUTION

White Label Integration

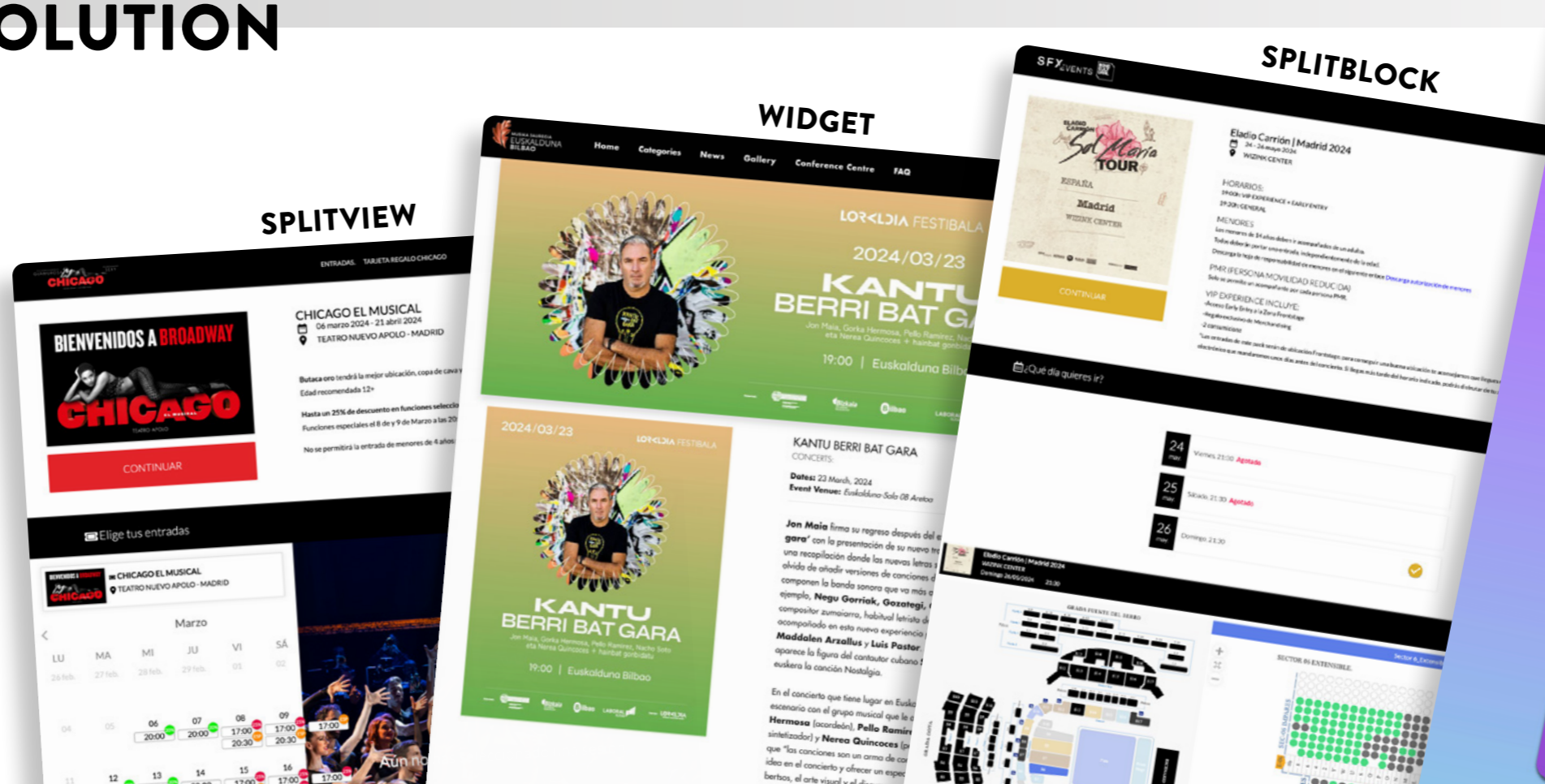
Sell tickets directly from your own website. Our seamless integration ensures a consistent brand experience.

Widget Integration

Embed our ticketing widget effortlessly. Clients can manage sales without leaving their site.

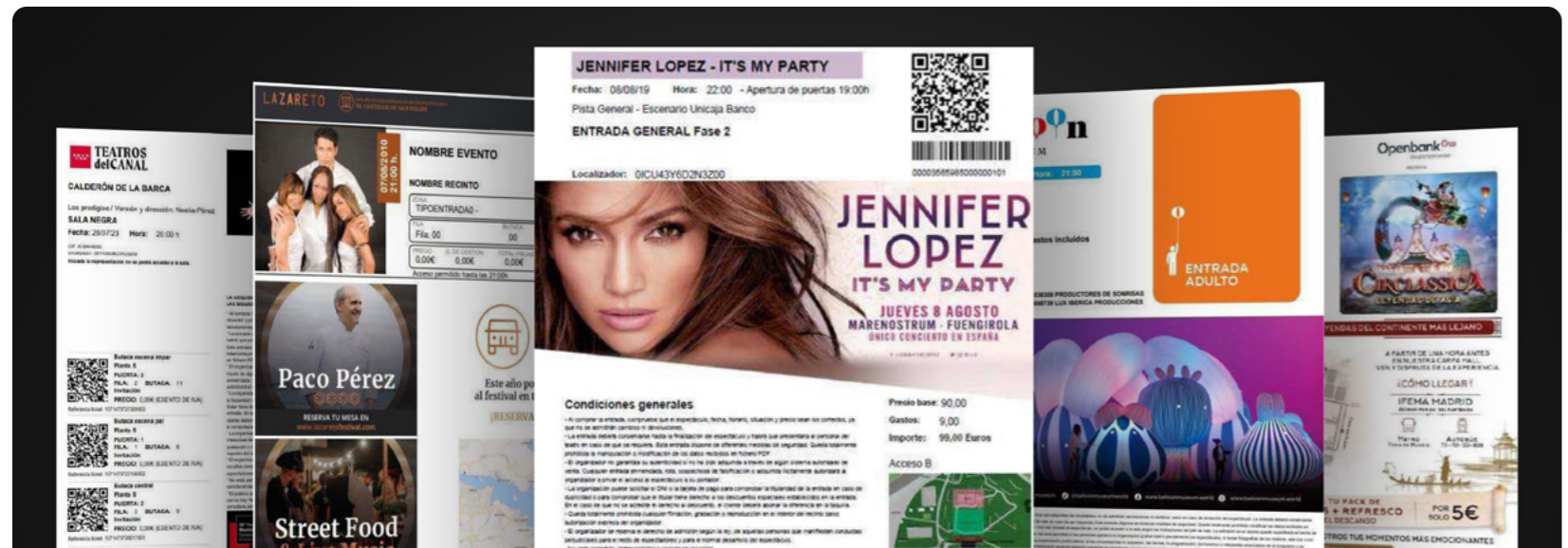
Custom Integration

For unique requirements, we offer custom integrations. Whether it's APIs or specialised tools, we've got you covered.



E-TICKET

Our Customisable E-TICKET serves as a powerful growth tool for your company. **Branding Freedom** to customize your e-ticket with your logo, colours, and links. Make it uniquely representative of your brand and highlight sponsors by adding their branding to the tickets or Mention special promotions, upcoming events and other exciting happenings directly on the ticket.



A NATIVE QUEUE MANAGER

Turn peak demand into peak success! Our **Native Queue Manager** is purpose-built to handle massive sales events with remarkable scalability.

Effortlessly supports over 1 million concurrent users during peak demand. No bottlenecks, no slowdowns.

Efficient Queuing

Users are seamlessly placed in a virtual queue, ensuring fair access and preventing system overload.

Real-Time Monitoring

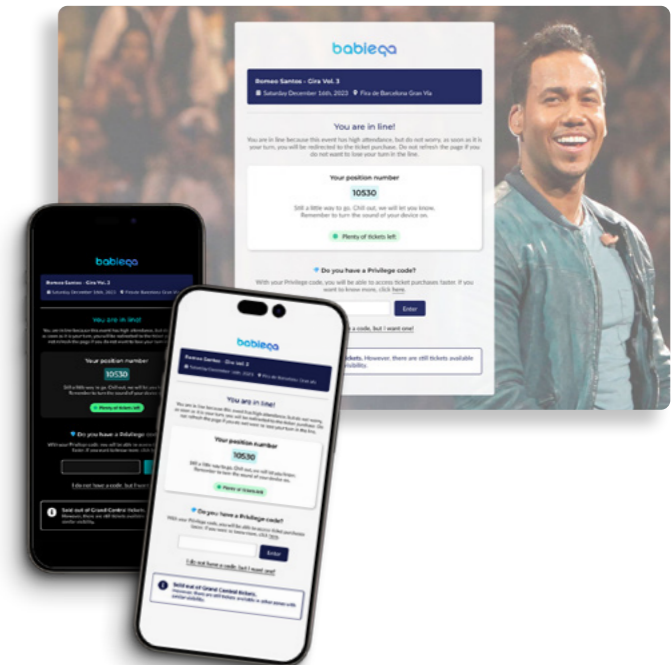
Keep a close eye on queue status, user flow, and performance metrics. Our dashboard provides actionable insights.

Priority Handling

VIP customers, influencers, or special groups can be given priority access.

Reliable Infrastructure

Hosted in AWS we've invested in robust servers, load balancers, and failover mechanisms. Your sales won't be disrupted.



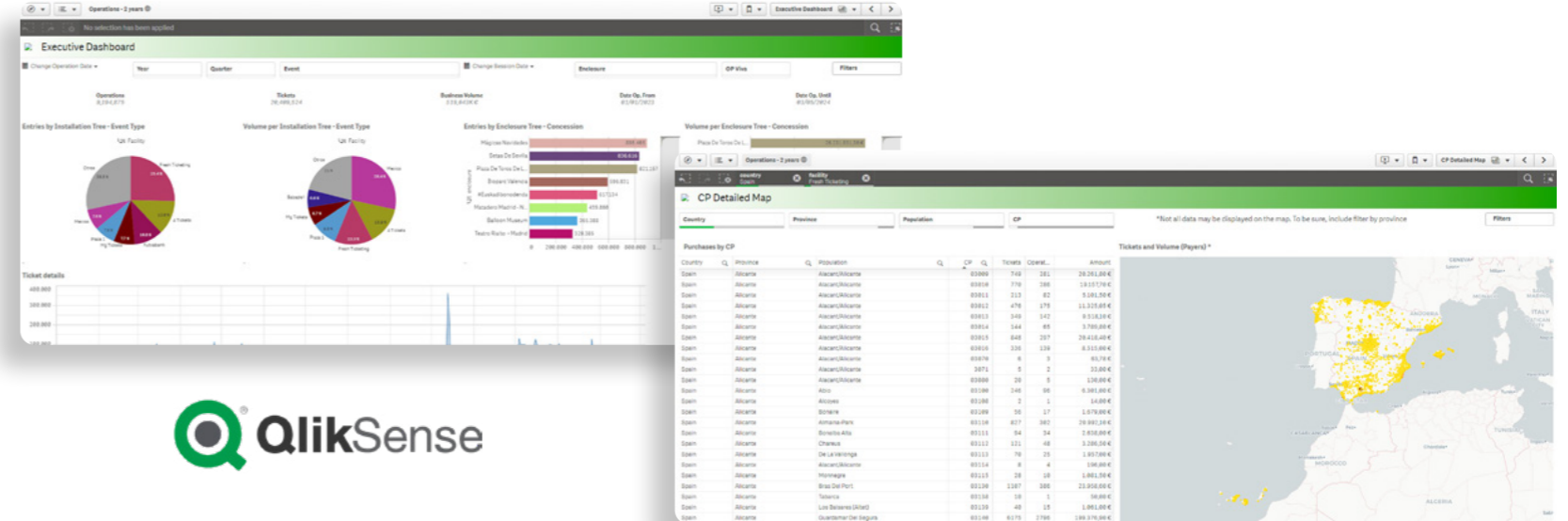
INTEGRATIONS

Over 70 integrated sales channels, each seamlessly connected to a real-time shared seating plan.



REPORTING AND BUSINESS INTELLIGENCE

Elevate your decision-making process! Our system provides an extensive array of reports meticulously tailored to meet the requirements of key stakeholders. Whether you're an event organiser, venue manager, or marketing professional, our reports empower you with valuable insights.



PCQ

PCQ revolutionises online payments by offering a secure, no-cost system that empowers users with unprecedented flexibility.

Split Payments

Seamlessly split payments among various methods—credit cards, digital wallets, and more.

Shared Payments

Simplify expenses by combining payments for shared bills, subscriptions, and outings.

Deferred Payments

Enjoy the convenience of deferred payments. Buy now, pay later!



stripe

PayPal

Apple Pay

Google Pay

Redsys



Alipay

openpay

waylet

bizum

adyen

nuvei

